





#### Weighing & Material Handling Solutions

## Why do I need scale maintenance and calibration services?

### Preventive maintenance

Prolongs the life of your scale equipment, saving you money and down time. Scheduled calibrations assure that your scale equipment remains true to factory tolerances and performance, which in turn increases your business profitability and product quality.

## Answers to your questions about <u>Heavy Capacity</u> scale services at Rogan Incorporated.





# Why should I consider Rogan Incorporated for <u>Heavy</u> <u>Capacity</u> scale services and calibrations?

- \*29,000 lb Certified Scale Test (using our 5,000 lb certified cart)
- Rogan has been servicing scales in Iowa and Illinois since 1960.
- Our staff has over 200 years of combined scale and force measurement experience and knowledge.
- Factory training, yesterday, today, and tomorrow.

#### What about meeting the quality standards of our ISO or QS certifications?

- All service and calibrations are performed in compliance to the rules and regulations set forth by the NIST Handbook 44, NTEP, and or ISO 17025:2005 standards.
- All weight standards used are certified and traceable to the Department of Weights and Measures.
- Service personnel are <u>licensed</u> in the state of Illinois and <u>registered</u> in the state of lowa to perform installations, service, repairs, or reconditioning of weighing or measuring devices used in trade or commerce.
- We have documented programs for Safety, Total Quality Management, and we are accredited.

#### I have a fixed budget, what can Rogan do to help?

As a Rogan contract scale service customer, you can count these financial benefits.

- A fixed contract price for one year.
- New scales ordered from Rogan are added to the contract at N/C for up to a year.
- Reduced hourly and travel rates on all non-scheduled service trips.
- Preferred rates on our rental scales.

#### What happens when I have a breakdown?

All service contract customers have access to the following:

- Service 24 hours a day, 7 days a week.
- 4 service locations, Quad Cities, Cedar Rapids, Des Moines, and Southeast Iowa
- 10 service vehicles for quick response.
- On-hand inventory of over \$ 200,000 and over \$ 10,000,000 immediately available from our suppliers.
- Rental scales and equipment in stock and available to help reduce your down time.











### **Crane (Scale) Test Requirements**

>Maximum Certified Load Test: 25,000 lbs -Cart: 5,000 lbs then 0-20,000 lbs added. \*Does not include weight of chain. (Chain certified to lift 31,200 lbs)

#### (Revised 3-9-2018)

>Minimum Lift Room Required: 9 feet \*8 ½ ft. from top eye to ground when cart is connected. Requires a minimum of 6 inches of lift to suspend the cart.